



**National Information
Solutions Cooperative**

NISC Member Update

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New Directors Ratified to Serve on the NISC Board during February Annual Meeting

National Information Solutions Cooperative (NISC) held its 2009 Annual Membership Meeting Feb. 15 in New Orleans, and ratified the elections of six Board Members. The meeting, attended by more than 280 NISC Members and guests, was held in conjunction with the Annual Meeting and the TechAdvantage Expo of the National Rural Electric Cooperative Association (NRECA).

Chairman Paul Freude opened the meeting with a presentation of the NISC "Visionary and Member Recognition Awards". These awards were given in recognition to those Members who had the vision and determination those many years ago to establish and sustain an organization that would continue to succeed well over 40 years. This year NISC again recognized 31 Utility Members with the presentation of the "NISC Visionary and Member Recognition Awards".

The following is a list of the Utility recipients who received awards:

- A & N Electric Cooperative
- Adams Electric Cooperative, Inc.
- Alfalfa Electric Cooperative, Inc.
- Capital Electric Cooperative, Inc.
- Central Rural Electric Cooperative
- Clay County Electric Cooperative Corporation
- Crawford Electric Cooperative, Inc.
- Eastern Maine Electric Cooperative, Inc.
- Firelands Electric Cooperative, Inc.
- Flint Hills RECA, Inc.
- Hendricks Power Cooperative
- Hill County Electric Cooperative
- Indian Electric Cooperative, Inc.
- Kaw Valley Electric Cooperative, Inc.
- Laclede Electric Cooperative

Logan County Electric Cooperative
McCone Electric Cooperative
McKenzie Electric Cooperative
Miami-Cass REMC
Midland Power Cooperative
Midwest Energy Cooperative
Northwestern RECA, Inc.
Oklahoma Electric Cooperative
Se-Ma-No Electric Cooperative
South Central Arkansas Electric Cooperative, Inc.
South Central Power Company
Southern Indiana Power
Tri-County Electric Cooperative, Inc.
Warren County REMC
Washington Electric Cooperative, Inc.
Yellowstone Valley Electric Cooperative

During the Annual NISC Telecom Membership Meeting held on Feb. 9 in Long Beach, Calif., a similar presentation was held to recognize the vision and determination of those early Telecom Members listed below:

Golden West Telecommunications Cooperative
InterBel Telephone Cooperative
Inter-Community Telephone Company
Northwest Communications Cooperative
Triangle Telephone Cooperative Association
United Telephone Mutual Aid Corporation

Following the Visionary Awards, the Membership ratified the elections of the following NISC Board Members, who will serve on the Board for the next three years:

- Utility District 1: The nomination of incumbent James Mangum, CEO/General Manager of Wake EMC, Wake Forest, N.C., was ratified.
- Utility District 5: The nomination of incumbent John Smith, CEO of Pella Cooperative Electric Assoc., Pella, Iowa, was ratified.
- Utility District 7: The nomination of incumbent Dan McClendon, General Manager of Delta-Montrose Electric Assoc., Montrose, Colo., was ratified.
- Utility District 9: The nomination of Mike Kays, General Manager of McCone Electric Co-op, Inc., Circle, Mont., was ratified.
- Telecom District 12: The nomination of incumbent Ron Brothen, Director of Northwest Communications Coop., Ray, N.D., was ratified.

- Telecom District 13: The nomination of incumbent Paul Freude, General Manager of Paul Bunyan Rural Telephone Coop, Bemidji, Minn., was ratified.

In his report to the Membership, Chairman Freude, focused on the accomplishments of the past year and the direction NISC plans to take in the future. Freude commented that the significant achievements that this organization witnessed on all fronts from operational to financial to technology innovations, can be attributed to the strength of The NISC Community. He noted that The NISC Community is built on the foundation of tried and true cooperative principles, which will sustain the organization despite the current economic climate. Freude spoke of the five key elements: trust, interest, purpose, practice and action that have guided The NISC Community to where it stands today. As he addressed the group, he commented that NISC will take what it learns from past experiences, and continue to provide its Members/Customers with cutting-edge technology and service. He confirmed the commitment and support of the NISC Board of Directors and its role to always look towards the future to develop strategies that will sustain and strengthen The NISC Community.

NISC's President and Chief Executive Officer, Vern Dosch, spoke to the NISC Members and guests giving them an update on the past year's successes and the direction NISC will take to ensure a strong future for the organization. Along with the continued market growth of Member/Customers and a strong set of financials, NISC continues its efforts to enhance and develop Consumer and Subscriber Billing, Accounting and Business Solutions and Engineering and Operations products that will take Members to the next level of technology. Along with the core products, NISC's ancillary products such as the Utility Bill Pay, continue to grow at record speeds. With the current economic news front and center, Dosch discussed how NISC plans to cope during this difficult time to ensure the stability of the organization. He stated that, "The one thing that changes everything is trust, and without trust there is no innovation." Dosch explained that trust has never been more essential in the workplace than today, and ironically, it has also never been more elusive. He ensured the group that since NISC's structure is based on checks and balances by Member/Customers, Board Directors, Management staff, and employees that Member/Customers can feel confident in placing their trust with NISC. Dosch further explained that NISC has been built on a set of core values and these values are what the organization lives by each and every day.

Dosch closed with information regarding the 2009 Member Information Conference to be held September 16-18 and 21-23 in St. Louis, Mo.

NISC staff also met with Members, prospective Members, and utility colleagues during the TechAdvantage Expo which was attended by approximately 9,000 representatives of electric utility cooperatives from across the country. During the Expo, NISC staff demonstrated the newest features and functionality available in the iVUE suite of products, with an emphasis on the iVUE ABS Java product and the iVUE Engineering and Operations solutions.

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