



EFFECTIVELY ALLOCATE RESOURCES WITH NISC SMARTTRACK™

Reduce the paper trail and simplify processes

Lake Saint Louis, Mo., March 24, 2010 – National Information Solutions Cooperative (NISC), a leading provider of information technology products and services, announced today NISC SmartTrack™. NISC SmartTrack is tightly integrated with NISC's iVUE® Enterprise System, enabling a way to track, allocate and improve resources both in the field and in the office.

With NISC SmartTrack customers can efficiently allocate resources to help increase productivity and help ensure customer satisfaction. This allows staff to handle routine business within a seamless process without negatively impacting customer service.

"We are excited to offer this solution to meet to help our customers streamline their workflow," said Todd Eisenhauer, NISC Vice President of Engineering and Operations. "With NISC SmartTrack, resources are visually aligned—from the field to the office—to easily track and view many aspects of an organization." To learn about some of the new features in the NISC SmartTrack, [click here](#).

NISC SmartTrack uses drag-and-drop technologies to make scheduling and assigning tasks simple. Whether it's assigning critical tasks, scheduling days off or ensuring adequate coverage is available during the holidays, NISC SmartTrack is designed to accommodate the full range of scheduling needs.

Since NISC SmartTrack fully integrates with other iVUE® applications, it helps provide comprehensive business rules to guide the scheduling process, allowing the user to plan and execute work more efficiently.

One of the ways NISC SmartTrack improves productivity is by simplifying dispatch activities. Through the visual tracking schedule, NISC SmartTrack enables the viewer to see, at a glance, a complete allotment of resources, both in and out of the field—allowing a quicker response time for facilities and equipment resources. To learn more about NISC SmartTrack and NISC, visit www.nisc.coop.

About NISC

NISC has facilities in both Lake Saint Louis, Mo. and Mandan, N.D. Between the two locations, NISC employs more than 760 professionals who develop and support advanced software solutions to electric utilities, rural telephone companies and Fortune 100/500 corporations throughout the United States. NISC's Engineering and Operations solutions are part of the iVUE Enterprise System designed to help today's utility and telecommunications companies collect, share and transform data into powerful, business-building information. Additional information about NISC and the Engineering and Operations suite of solutions, may be found at <http://www.nisc.coop/index.htm>.

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