

For more information, contact:

Julie Durick | NISC Media Representative
701.667.6582 | julie.durick@nisc.coop

NISC® Launches Prepaid Metering Solution

Lake Saint Louis, Mo., December 9, 2009 – National Information Solutions Cooperative® (NISC) has launched a new Prepaid Metering Solution to provide a pro-rated billing solution that is fully integrated into its iVUE® Enterprise Suite.

NISC's Prepaid Metering Solution uses the daily interval readings of Advanced Metering Infrastructure (AMI) metering to perform a daily, pro-rated billing option that can reduce the credit balance of the end-use customer. The solution optionally supports in-home displays from AMI vendors and does not require a utility-provided prepaid meter card for loading payments. Instead, customers can make payments through any of the Utility provider's existing payment channels, including E-bill, the Utility's existing Customer Self-Service option, U.S. Mail and IVR.

As with most Smart Grid technology that empowers the end user, the NISC Prepaid Metering Solution provides the end-user and the Utility's customer service agent with detailed daily meter usage information as well as their account balance, and allows for the customer to determine when to pay their utility bill. The solution supplies data allowing for notifications when a customer's credit balance is low and for payment acceptance, connection and disconnection 24 hours a day, seven days a week through real-time MultiSpeak Integration.

Randy Schroder, NISC Manager of E-Solutions, touts the integration of this solution as its key asset.

"The advantage to our Prepaid Metering Solution is the seamless integration with iVUE, the AMI meter, remote collar and in-home display" Schroder said. "Just as the end-user can view information on their in-home display, a CSR can see the same prepaid bill amount and balance and know if the meter is active right from the Accounts Receivable screen in iVUE".

Pee Dee Electric Cooperative (Darlington, SC) and Intercounty Electric Cooperative (Licking, Mo.) both successfully launched the NISC Prepaid Metering Solution using Aclara's AMI in November and an implementation deployment is scheduled to begin January 2010.

Kent Barnes, Senior Data Center Coordinator at Intercounty Electric said "We are excited to finally have all of the tools we need to manage our Prepaid Metering option in one place—iVUE!"

About NISC

National Information Solutions Cooperative (NISC) is an information technology company that develops, implements and supports software and hardware solutions for our Members/Customers. We deliver advanced solutions, services and support to more than 510 cooperatives and other public power entities and independent telephone companies in 47 states, one U.S. territory and Canada. NISC is an industry leader providing Information Technology (IT) solutions for consumer and subscriber billing, accounting, engineering and operations, e-solutions, automated mailroom services, bill printing, third-party integration as well and more than 75 other IT solutions.

NISC has facilities in both Lake Saint Louis, Mo. and Mandan, N.D. and employs more than 760 professionals between the two locations. Additional information about NISC can be found at www.nisc.coop.

--- END ---

