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NISC Reports Record Year, Demonstrates Meter Data Management System, Highlights New Products and Ratifies New Directors

Lake Saint Louis, Mo., February 19, 2010 – At its 2010 Annual Membership Meeting held Feb. 14 in Atlanta, Ga., National Information Solutions Cooperative® (NISC) reported record revenues, continued Membership growth, ratified Board elections, recognized Members celebrating 25 years or more of Membership and unveiled new products—including a cutting-edge Meter Data Management System (MDMS).

The NISC MDMS demonstration highlighted the meeting in presentations by CEO Vern Dosch and Chief Operating Officer, Dan Wilbanks. Dosch explained why NISC is developing the service, discussed how new technology is making it possible and why it is the data that will deliver true value from a smarter grid.

"NISC utility Members are installing smart meters at a rapid pace and have asked NISC to help them make the large amounts of meter data useable in the operations for their consumers and do so in an affordable way," Dosch said. "NISC's MDMS shows the electric utility and its consumers power demand on a daily and hourly basis."

"We have recently added weather data to the electricity consumption graphs and are working on ways to use the meter data to increase utility responsiveness to outages, improve reliability and find system trouble spots before they become big problems," he said.

While NISC has established an interface to the Google PowerMeter product, NISC has also developed its own Web-based energy consumption tool which allows the customer service representative at the Member's systems as well as the end consumer to view the hourly consumption data.

"With these products, motivated consumers can monitor their power use on a day-by-day or hour-by-hour basis and receive information that will help them be more informed consumers of energy".

Wilbanks showed the audience an MDMS "dashboard" that NISC's Research, Development and Quality (RDQ) staff has built to give utilities a quick look at current meter performance, aggregated consumer demand, and system operational status. He explained how the energy consumption display within the NISC MDMS customer self-serve page brings value to both the utility and the consumer.

"The development of NISC's MDMS is a collaborative effort between our RD&Q staff and a number of Member utilities," Wilbanks said. "Working together, we have gotten valuable direction, and in the case of the Minnesota beta test, priceless real-time field evaluation and recommendations on what features and benefits the NISC MDMS should include."

In addition to the MDMS demonstration, Dosch reported on other new NISC software products and the IT co-op's financial performance during the past fiscal year. Highlights included:

- During the past fiscal year, NISC added 15 new Members,
- NISC revenues for FY2009 grew to \$115 million,
- NISC's Utility Bill Pay service, which aggregates and manages utility bills for large, national organizations, processed more than 180,000 utility bills and managed more than \$3.5 billion in utility spend on behalf of the client companies,
- NISC SmartTrack™, a graphical resource scheduler tool; NISC CallCapture™, a new Interactive Voice Response (IVR) product; and NISC Document Vault™, a document imaging and storage solution were also highlighted,



- iVUE Green®, a software tool used to track carbon footprint and energy efficiency as well as a new Cyber Insurance product were discussed.

The Membership ratified the elections of the following NISC Board Members, who will serve a three-year term:

- Roger Yoder, Utility District 4, President and CEO of Union REC Inc. (Marysville, OH),
- Roger Geckler, Utility District 6, General Manager, Minnesota Valley Electric Cooperative (Jordan, MN),
- Wayne Whitaker, Utility District 8, President and General Manager, Southwest Arkansas Electric Cooperative (Texarkana, AR) and
- Harry Barnes, Telecommunications District 14, Director, 3 Rivers Communications (Fairfield, MT).

About NISC

National Information Solutions Cooperative (NISC) is an information technology company that develops, implements and supports software and hardware solutions for our Members/Customers. We deliver advanced solutions, services and support to more than 520 cooperatives and other public power entities and independent telephone companies in 47 states, one U.S. territory and Canada. NISC is an industry leader providing Information Technology (IT) solutions for consumer and subscriber billing, accounting, engineering and operations, e-solutions, automated mailroom services, bill printing, third-party integration as well and more than 75 other IT solutions.

NISC has facilities in both Lake Saint Louis, Mo. and Mandan, N.D. and employs more than 760 professionals between the two locations. Additional information about NISC can be found at www.nisc.coop. Additional information about the NISC MDMS initiative can be found at <http://www.nisc.coop/mdms/MDMS.htm> or by following us on http://twitter.com/NISC_coop.

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